Guest Policies & House Rules

Check-In and Check-Out

- **Check-In:** Starts at **2:00 PM**. Guests must present a valid government-issued ID and a credit/debit card for incidental charges.
- **Check-Out:** By **12:00 PM**. Late check-outs may be subject to additional fees unless prior arrangements are made.

Payment & Cancellation

- **Down payment:** Guest/s must pay the initial amount of P1000.00 for their booked room, and the rest must be paid upon check-out.
- **Cancellation:** Standard bookings must be cancelled **48 hours** prior to arrival to avoid a one-night room and tax penalty. Non-refundable rates are exempt from this policy.

Noise & Conduct

- **Quiet Hours:** From **12:00 AM to 7:00 AM**. Please be mindful of your neighbors in hallways and common areas.
- **Zero Tolerance:** Excessive noise, parties, or illegal activity will result in immediate eviction without a refund.

Pets

- **Restrictions:** We welcome well-behaved pets and they must be leashed in common areas and cannot be left unattended in rooms.

Damages & Housekeeping

- **Damage:** Guests are responsible for any damage to the room or property beyond normal wear and tear.